LIST OF CONTACTS AT MEDICAID HEALTH PLANS

For each of the Health Plans serving the various Medicaid populations, the following are contacts of persons designated to work with providers on network development and contract negotiation.

For MCOs and MCCNs, payments to providers are made by the managed care entity. For CCEs and ACEs, payments to providers are currently paid fee-for service by the Medicaid Program.

Health Plans for Seniors and Persons with Disabilities (Medicaid Only)

| MCO/MCCN |
|--|
| Aetna Better Health |
| One South Wacker Drive |
| Chicago, Illinois 60606 |
| 1-866-212-2851, then Press 2, the Press 5 to speak |
| with a Provider Services Representative |
| |
| Blue Cross/Blue Shield IL |
| 300 East Randolph Street |
| Chicago, Illinois 60601 |
| ICP Provider Relations Department |
| 1-888-657-1211 |
| |
| Cigna-HealthSpring |
| 175 West Jackson Boulevard, Suite 1750 |
| Chicago, Illinois 60604 |
| 1-866-487-4331, Press 1, then Press 3 for Provider |
| Support |
| |
| |
| Community Care Alliance of Illinois |
| 910 West Van Buren, 6 th Floor |
| Chicago, Illinois 60607 |
| 1-866-871-2305, Provider Services |
| , |
| |
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| |

| Precedence Care Coordination 4600 3 rd Street Moline, Illinois 61265 Vicki Zude, Director Vicki.zude@unitypoint.org 309-779-2091 | CountyCare 1900 West Polk Street, #220-C Chicago, Illinois 60612 1-312-864-8200, then Press 3 for Provider Relations |
|---|--|
| Together4Health 17 North State Street, Suite 1390 Chicago, Illinois 60602 Jill Misra, COO jMisra@heartlandalliance.org 773-632-5716 | Health Alliance Connect 301 South Vine Street Urbana, Illinois 61802 1-800-851-3379, then Press 3, then Press 2 for a Provider Services Representative |
| | Humana Health Plan 550 West Adams Street Chicago, Illinois 60661 1-800-626-2741, Provider Relations |
| | IlliniCare Health 999 Oakmont Plaza Drive, Suite 400 Westmont, Illinois 60559 1-866-329-4701, then say "provider" |
| | Meridian Health Plan 333 South Wabash, Suite 2900 Chicago, Illinois 60604 1-866-606-3700, the Press 2, then Press 5 |
| | Molina HealthCare 1520 Kensington Road, Suite 212 Oak Brook, Illinois 60523 1-855-866-5462, then Press 1 |

Health Plans for Seniors and Persons with Disabilities (Medicaid/Medicare Dual Eligible)

MCO

Aetna Better Health

One South Wacker Drive Chicago, Illinois 60606 1-866-212-2851, then Press 2, then Press 5 to speak with a Provider Services Representative

Blue Cross/Blue Shield IL

300 East Randolph Street Chicago, Illinois 60601 MMAI Provider Relations Department 1-877-723-7702, then Press 1

Cigna-HealthSpring

175 West Jackson Boulevard, Suite 1750 Chicago, Illinois 60604 1-866-487-4331, Press 1, then Press 3 for Provider Support

Health Alliance Connect

301 South Vine Street Urbana, Illinois 61802 1-800-851-3379, then Press 3, then Press 2 for a Provider Services Representative

Humana Health Plan

550 West Adams Street Chicago, Illinois 60661 1-800-626-2741, Provider Relations

IlliniCare Health Plan

999 Oakmont Plaza Drive, Suite 400 Westmont, Illinois 60559 1-866-329-4701, then say "provider"

Meridian Health

333 South Wabash, Suite 2900 Chicago, Illinois 60604 1-866-606-3700, the Press 2, then Press 5

Molina HealthCare

1520 Kensington Road, Suite 212 Oak Brook, Illinois 60523 1-855-866-5462, Press 3

Health Plans for Children with Special Needs

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|--|--|--|
| CCE | | |
| La Rabida's Children's Hospital La Rabida Coordinated Care Network for Children with Complex Medical Needs 6501 South Promontory Drive Chicago, Illinois 60649 Anna Carvalho, ED acarvalho@larabida.org 773-753-8630 | | |
| Lurie Children's Hospital of Chicago Lurie Children's Health Partners Care Coordination Entity 225 East Chicago, Box #301 Chicago, Illinois 60611 Chris Haen, ED Chaen@luriechildrens.org | | |

312-227-7707

Health Plans for Children, Health Plans for Children, Families/Caretaker Relatives, Pregnant Women, Newly Eligible Adults under ACA

| ACE/CCE | MCO/MCCN |
|--|--|
| Advocate Accountable Care (no ACA Adults) 1701 West Golf Road, Suite 2-1100 Rolling Meadows, Illinois 60008 Ms. Franchella Holland, Program Director Medicaid ACE franchella.holland@advocatehealth.com 847-635-4420 | Aetna Better Health One South Wacker Drive Chicago, Illinois 60606 1-866-212-2851, then Press 2, then Press 5 to speak with a Provider Services Representative |
| Better Health Network 326 West 64th Street Chicago, Illinois 60621 Cynthia A. Yannias, Interim ED valcaymgmt@aol.com 773-896-2588 (office) 847-917-5270 (cell) | Blue Cross/Blue Shield IL 300 East Randolph Street Chicago, Illinois 60601 1-888-657-1211, then Press 1 for Provider Services |

Community Care Partners

4901 Searle Parkway, Suite 330

Skokie, Illinois 60077 Mr. Ben Fisk, AVP

Business Services

NorthShore University HealthSystem

bfisk@northshore.org

847-982-6735

CountyCare

1900 West Polk Street, #220-C

Chicago, Illinois 60612

1-312-864-8200, then Press 3 for Provider

Relations

HealthCura

600 West Fulton, Suite 200

Chicago, Illinois 60661

Ms. Kathleen Gregory VP

Strategy and Business Development Access

Community Health Network

Kathleen. gregory @access community health. net

312-526-2093

Family Health Network

322 South Green Street, 4th Floor

Chicago, Illinois 60607

1-888-346-4968, then Press 4 for Provider

Services

Illinois Partnership for Health

611 West Park

4901 Searle Parkway, Suite 330

Urbana, Illinois 61801

Mr. Dennis Hesch, EVP/CFO, the Carle Foundation

Dennis.hesch@carle.com

217-326-8231

Harmony Health Plan

29 North Wacker Drive, Suite 300

Chicago, Illinois 60606

1-800-608-8158, Press 4 for Provider Services

Loyola Family Care (no ACA Adults)

2160 South First Avenue

Maywood, Illinois 60153

Ms. Ellyn Chin, VP Payor Strategies and Contracting

Loyola University Health System

Chine@lumc.edu

708-216-3998

Health Alliance Connect

301 South Vine Street Urbana, Illinois 61802

1-800-851-3379, the Press 3, then Press 2 for a

Provider Services Representative

MyCare Chicago

5145 North California Avenue

Chicago, Illinois 60625

Mr. Scott Hanson

Project Manager

Swedish Covenant Hospital

Shanson@schosp.org

773-878-8200 ext.5008

IlliniCare Health

999 Oakmont Plaza Drive, Suite 400

Westmont, Illinois 60559

1-866-329-4701, then say "provider"

NextLevel Health Meridian Health Plan 27 North Wacker Drive, #108 333 South Wabash, Suite 2900 Chicago, Illinois 60606 Chicago, Illinois 60604 Gwen Odom, Vice President of Operations 1-866-606-3700, the Press 2, then Press 5 godom@nlhpartners.com 219-794-5170 **SmartPlan Choice** Molina HealthCare 200 South Wacker Drive, 11th Floor 1520 Kensington Road, Suite 212 Chicago, Illinois 60606 Oak Brook, Illinois 60523 Ms. Angela Haggard 1-855-866-5462, then Press 1 System Service Line VP Medicaid and Community health Strategy Presence Health Angela.haggard@presencehealth.org 312-308-3223 **UI Health Plus** 133A MCA Building 914 South Wood Street (M/C 973) Chicago, Illinois 60612 Ms. Amy Sagen **Health Policy Analyst** Office of the VP for Health Affairs University of Illinois Hospital & Health Sciences System Amys@uic.edu 312-355-5710